

3RD PARTY PAYMENT PROCESSING



TERMS & CONDITIONS

This policy outlines the terms and conditions under which Made in the Shade Tent Rentals ("MITS," "we," "our," or "us") accepts payments made through third-party payment processing services at the request of the customer. Its purpose is to ensure accuracy, security, proper reconciliation, and compliance with our accounting procedures.

By using a third-party payment service to remit payment to MITS, the customer ("you" or "your") agrees to the terms listed below.

APPROVED THIRD-PARTY PAYMENT SERVICES

At this time, MITS accepts customer-initiated payments through select third-party services from BILL.COM & RAMP, with the following available based on the job total and app accessibility:

Zelle
Venmo (Business)
Cash App
Apple Pay
PayPal (Goods & Services preferred)

We reserve the right to decline a payment from any platform that does not meet our security, verification, or documentation requirements.

CUSTOMER RESPONSIBILITY FOR ACCURACY

When using a third-party payment processor, You are responsible for ensuring all payment information is correct, including recipient name, business profile, phone number, handle/tag, or linked email.

Made in the Shade is not liable for payments sent to the wrong person, profile, or account due to customer error. If a payment is misdirected (e.g., sent to the wrong handle), you must resolve the issue directly with the third-party platform. Your order will not be considered paid until Made in the Shade verifies receipt of funds in our business account.

PROCESSING FEES

Certain third-party payment platforms charge transaction, service, or transfer fees. Unless otherwise stated in writing:

All processing fees are the responsibility of the customer. Your invoice balance must be paid in full, meaning you must add the applicable fees so the net amount received by Made in the Shade equals the invoiced amount.

*Example:
If your invoice is \$1,000 and the platform deducts 3%, you are responsible for paying \$1,030 so MITS receives the full \$1,000.*

CONFIRMATION OF PAYMENT

For your payment to be applied to your invoice:

You must notify us once payment has been sent. (You may be asked to email a screenshot or confirmation number).

Made in the Shade will confirm receipt and apply the payment to your invoice or contract record. Payments are considered tentative until cleared, posted, and verified in our system.

HOLDS, DELAYS, OR VERIFICATION REQUESTS

Many third-party payment platforms automatically place holds on large transactions, new accounts, or payments flagged for review.

Made in the Shade is not responsible for delays caused by your payment provider. Delivery dates, installations, or reservations may be delayed if funds are not fully cleared. Your order is not confirmed until payment is posted to our business account.

NON-REFUNDABLE CONFIRMATION PAYMENTS & CHARGE-BACKS

To protect against fraudulent, unauthorized, or disputed third-party transactions:

CONFIRMATION PAYMENTS paid via third-party processors remain non-refundable with conditions per our Terms & Conditions. Charge-backs or payment disputes filed through third-party apps are strictly prohibited and will be treated as a breach of contract. Any fees, penalties, or losses incurred due to a customer-initiated dispute will be billed back to the customer.

SECURITY & PRIVACY

Although we take reasonable steps to protect financial transactions: Made in the Shade does not control third-party payment apps and cannot guarantee their security.

Customers use these services at their own risk.

Made in the Shade will never request sensitive banking information through text or messaging apps.

PREFERRED PAYMENT METHODS

For fastest processing, accuracy, and fraud protection, we strongly encourage customers to use:

MADE IN THE SHADE MANAGED PAYMENT PROCESSING ENVIRONMENTS



PHYSICAL CHECK



EFT/ACH/DIGITAL PAYMENT



CREDIT CARD

ACCEPTANCE POLICY

Use of a third-party payment service is considered optional and entirely voluntary.

By choosing to pay Made in the Shade using any third-party payment platform, you acknowledge and agree to all terms in this policy. Made in the Shade reserves the right to update, amend, or discontinue acceptance of any payment method at any time.

